

THE EVANSTON COLLECTIVE

COMMUNITY STANDARDS

As a member of the Evanston Collective, our organization promises to...

BE CLIENT-FOCUSED (orientation of care)

When Collective staff engage with their clients/participants, they will offer:

- Empathy
- Respect
- Integrity
- Non-judgement
- Compassion
- Generosity
- Perseverance
- Accessibility

Organizations will:

- provide free and/or low-cost/sliding scale services; and
- have shared accountability for client success across agencies.



PROMOTE JUSTICE (outcome of care)

Staff will strive to improve the lives of their clients/participants by:

- Advocating for changes that will improve their individual lives
- Advancing diversity, equity, and inclusion
- Dismantling systemic barriers
- Ensuring that restorative principles are foundational



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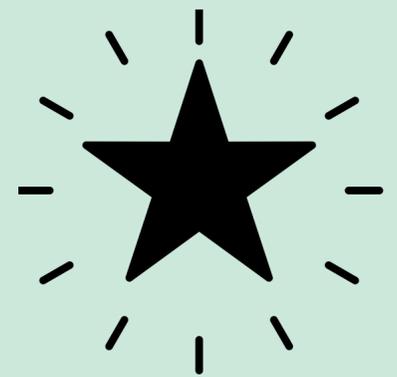
COMMUNITY STANDARDS

As a member of the Evanston Collective, our organization promises to be...

EXCELLENT (quality of care)

Staff will provide excellent care to clients/participants by:

- Offering high-quality services that are client-centered and community-driven
- Fostering a high level of teamwork and collaboration
- Communicating effectively with youth and families - accessible, culturally attuned, and responsive
- Striving for continuous improvement
- Being accountable and transparent (i.e., taking responsibility for your individual and organizational actions/inactions and taking action to repair harm)
- Acting as creative and dynamic problem solvers



Organizations will:

- foster inter-agency connection and collaboration, prioritizing relationships; and
- strive for shared definitions of key terms, particularly terms reflected in the Community Standards

HEALING-CENTERED & TRAUMA-INFORMED (focus of care)

Staff will support their clients in holistic ways that promote healing, fostering:

- Inclusion and a sense of belonging
- Safe spaces that are caring and compassionate
- Active listening and engagement
- Consistent and ongoing support

Organizations will support staff in holistic ways that promote healing and self-reflection, with a commitment to professional development

